**174396: Sprint 22 Defect Tests**



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Test Data: Unassigned Description: Sprint 22 Defect Tests

# Summary

**Categories**

Function: Unassigned

Test Phase: Integration Test

# Formal Review

General Comments

**Manual Steps**

**Step 1**

**Execution Step**

Description\*

**PA**

**714391 VEFT INTERNAL: PA unable to**

**resolve request (status=Open if PA is assigned)**:

1. Log into VEFT as a Patient Advocate (vrmcloud\VEFTPA).
2. Click on Anonymous ROC in the USD Banner.
3. Fill out ROC fields: Description (any), Facility (629), Treatment Status (Outpatient), Contacting Entity Number (any).
4. Fill out Patient Advocate field: set to self - PA, VEFT.
5. Click Save.

6.In the Request Detail section, enter a

Request Description, and select a Priority (any). #Note that facility/sub, request/due are

prepopulated. #Do not assign a SL or VPAC.

Leave Code blank. 7.Click Add Request.

8.Double-click on the request in the grid. 9.The Request session tab opens.

Expected Results

Expected: The Request would open in In Progress state, and the Resolve Request button would be shown. Comments

Validates

Attachments

**Step 2**

**Execution Step**

Description\*

**PA**

**713523 VEFT INTERNAL: Anon ROC -**

**N52 Error saving request after Named Employee saved**:

1. Log into VEFT as a Patient Advocate (PA).
2. Click on Anonymous ROC in the USD Banner.
3. Fill out ROC fields: Description, Facility (629), PA (set to self), Treatment Status (Outpatient), Contacting Entity Number (any).
4. Click Save.
5. In the Request Detail section, enter a Named Employee (Joe Schmoe js@aol.com) and click Add Named Employee.
6. In the Request Detail section, enter a

Request Description, and select a Priority (any). Note that facility/sub, request/due are prepopulated.

1. Do not assign a SL or VPAC. Leave Code blank.

8.Click Add Request.

Expected Results

Expected: The Request would save without error. Comments

Validates

Attachments

**Step 3**

**Execution Step**

Description\*

**PA**

**714800 VEFT INTERNAL: PA unable to**

**retake ownership of request**:

1.

2.

Log in as PA. Open Dashboard.

In third grid, set view to Requests Due

at My VAMC.

3.

Sort by Status Reason until the

Assigned requests are listed first.

4.

Open a Request that is assigned

to (and owned by) a SL, and is in Status =

Assigned.

a. Acknowledge notifications, if any.

5.

Delete the entry in the Service Line

field. Save.

a. Verify the status is now set to Open.

6. Click ASSIGN TO SELF

a.

On the ensuing modal, click Assign

with the “Assign to Me” radio button selected.

7.

Verify that the Status is now In

Progress.

8.

Add a Note Activity. Add a Resolution

Activity.

9.

Hit F5 to refresh the screen. Verify the

Resolve Request button is displayed.

10. Click Resolve Request. Verify the Status is now Resolved.

Expected Results

PA can take ownership of the request and resolve it Comments

Validates

Attachments

**Step 4**

**Execution Step**

Description\*

**SLA**

**716730 VEFT INTERNAL: BPE when SLA**

**attempts to assign PA other than self in Interaction ROC**:

1. Log into VEFT as a Service Level Advocate (vrmcloud\VEFTSLA).
2. Use MVI Search to load a customer (used VCCMALBERTS, GEORGE, but any customer should work).
3. Click Create Interaction.
4. Fill out ROC fields: Description (any), Facility (629), Treatment Status (Outpatient), Contacting Entity Number (any).
5. Fill out Patient Advocate field: set to PA, VEFT. 6.Click Save.

Expected Results

Expected: The Interaction would save without error. Comments

Validates

Attachments

**Associated E-Signatures**

**Signed Action Signer Comment Additional Information**